





# (Grid) Interactive Heat Pumps

**Moderator:** Jay Egg / *Egg Geo, LLC* 

Panel:Dion Harmsen / Aztech Geothermal, LLCBob Brown / WaterFurnace InternationalMikko Ojanne / Rototec Europe

#### HEAT PUMPS & THE GRID • ROOM M2B • 3:00 - 4:00 PM

#### **Grid Interactive Heat Pumps**

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**Panel Presentation** 

May 21-22, 2025

**NY-GEO** 

Thermal Energy Networks are utility-scale infrastructure projects that connect multiple buildings into a shared network with sources of thermal energy like geothermal boreholes, surface water, and wastewater.

Wastewater Energy Transfer (WET) systems extract and reject heat from the sewers.

8

Heat (Thermal Energy) is conducted in/out of the mechanical system of buildings.

> Various geothermal exchange 4 resources absorb or reject thermal energy.

> > Power generation facilities 5 of all types can provide waste heat to a "TEN"

> > > **Recreational facilities such** 6 as ice rinks and waterparks may be connected.

> > > > Geothermal exchangers under buildings (Piles)...

Surface Water Exchange (Rivers, Lakes, Etc.)

Office buildings and data centers are cooling dominant, meaning, they reject heat all year long.

10 expertise education engineering

Thermal Storage & Energy **Exchange facilities** 

Defining the Future of Geothermal

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# **Grid-Interactive Heat Pumps**



## Grid-Interactive Buildings for Decarbonization



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**Design and Operation Resource Guide** 

For years we have heard about the "smart grid" when a signal from your utility will influence or control your electrical appliances. While this is certainly not pervasive, there are a number of ways heat pumps can be responsive to the electric grid pricing, while also lowering demand. In this program we will hear about some examples of the connected heat pump, some readily available and others requiring significant shifts in the way we regulate and access energy.

# Dion Harmsen / Aztech Geothermal, LLC (Symphony Data Analysis – HP adjustments)



Dion Harmsen investigates best practices for heat pumps and geothermal technologies in Europe, working from his office in Switzerland. In addition, Dion is supporting Aztech's Commercial Design Team in the US, with building energy modeling, ground heat exchanger design and engineering CAD drawings. Prior to working for Aztech, he spent 10 years as a Site Manager at the International School of Zug and Luzern (ISZL) in Switzerland.

# Bob Brown / WaterFurnace International (Equipment to Utility communication protocol)



Bob has been active in the geothermal/water source heat pump industry since 1981 and began employment at newly formed WaterFurnace International in 1985. He holds several patents in the design, application, and control of geothermal/water-source heat pumps and was responsible for all product development and research of the company for over 30 years.

# Mikko Ojanne / Rototec Europe (NIBE Smart Price Adaption)



I am an entrepreneur with a focus on Scandinavia. Technology, green-tech and real estate mainly. The experience is to build from seed to harvest and transfer it to Scandinavia. Love working close to people from all parts of the world. Always curious about what we can do better. Love solving problems. Now we go!!

# Analysis of Historical Heat Pump Performance Data to Reduce Demand (kW) & Usage (kWh)

# **Dion Harmsen**

Market Analyst and Engineering Support



# Aztech Geothermal, LLC

- 650+ Geothermal Projects (NY & MA)
- Turnkey GSHP HVAC Systems
- Ground Loop Design & Installation
- Consult to MEP Firms
- Provide Inspection & Commissioning
- Formation Thermal Conductivity Tests







GeoCube

hermal Conductivity Test Equipme



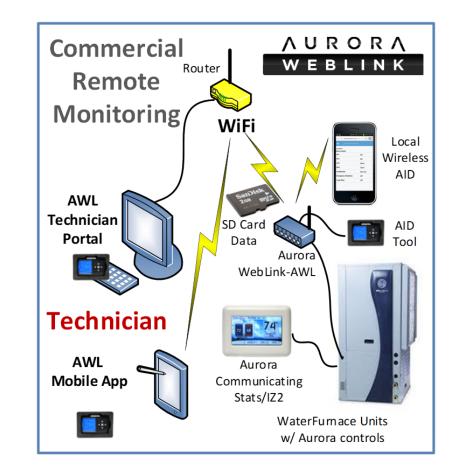
# **Overview of Symphony**

- Analyze historical data of units over the web
- 140 pieces of Data recorded every 10 seconds.
   Temperatures
  - $\circ$  Pressures
  - Compressor, fan and pump speeds
    Control signals
    DIP switch settings
    Airflow settings
    Configurations
- Search for faults

Aztech GEOTHERMAL

- Graphing capability for troubleshooting
- Historical data shown in Troubleshooting Form

Symphony.





# Aztech Customer Data on Symphony

Review of Aztech Customers' Symphony data to identify operating issues, efficiency and relate it to design calculations

- Aux Heat/ Backup Heat- Identify high users
- Heat Pump Staging- relates to system sizing
- Loop Pressure Monitoring- Identify high and Low
- Min. and Max. EWT- Relative to design calculations
- Total Annual kWh

Aztech's review of customers' Symphony data has been a great tool for informing more accurate heat pump & ground loop sizing.

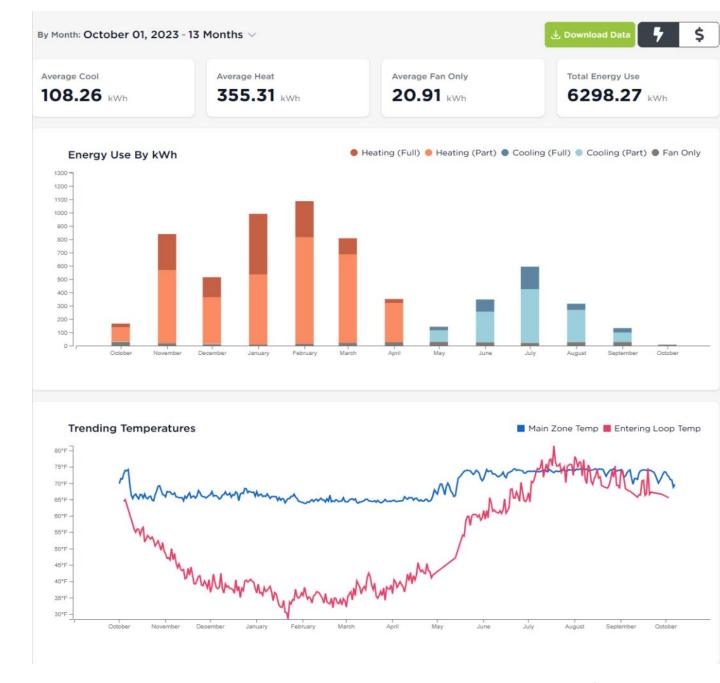
# High Aux. Heat / Backup Heat Users

- 300+ customers on Symphony
- 35 were identified as high users, over 5% of annual kWh
  - -Thermostat Setback Recovery- accounts for 50% of high Aux. Heat kWh
  - -New Customers Ground loop not connected yet
  - –Heat Pump System Failure- Problem with Heat Pump or Ground Loop, required repair
  - -Undersized and/ or previous sizing methods



# Energy usage

• No Aux used





# Setback

- 6°F setback at night (67°F -73°F)
- Home built in the 1920s
- Customer is aware that building upgrade is helpful
- Ground loop not cold -> set back issue
- 3-ton HP amplifies the Aux. %



					1	1	
By Month: October 01, 2023 - 13	Months V	SERIES 5 AWL ( MODEL:	NDV038H111CTRODA	Heating stage	Energy (kWh)	% of Total	
Average Cool	Average Heat	Average Fan Only	Total Energy Use	Part	1548.51	39.3	
137.17 kwh         303.40 kwh         0.00 kwh         5729.13 kwh         Full         998.2						25.3	
Energy Use By kWh	• At	ux Heat 🌒 Heating (Full) 单 Heating (Parl	Aux Heat	35.4			
1000 - 900 - 800 - 700 -			Cooling stage	Energy (kWh)	% of Total		
800 - 500 - 400 -			Part	1162.17	65.2		
300 - 200 -		1 - 1 I	Full	Full 621.04 3			
100 - October November	December January February March	April May June July	38,000 BTU	1592 sq ft	23.9 BTU/ sq ft		
Trending Temperatures		■ Main	• Heating (Part) 1548.51 kWh • Heating (Full) 998.24 kWh	3-ton	Vertical ground loop - (2) 275'		
70°F - 0°F -	March March	April May June Juny	August September October	Aux Heat 1397.46 kWh     Total Heating 3944.21 kWh     Cooling (Part) 1162.17 kWh     Cooling (Full) 621.04 kWh     Total Cooling 1783.21 kWh     Fan Only 0.00 kWh     Defrost NaN kWh     Dehumidification 0.00 kWh     Total 5729.13 kWh		·	

# Setback

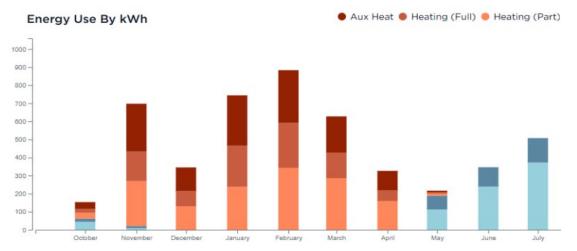
- 5°F setback (64°F 69°F)
- To find out setback, had to go into Symphony history to find.

		HERRICK ( MO	DEL: NDV038H101CTR0DA	Heating stage	Energy (kWh)	% of Total	
By Month: November 01, 2023 -	13 Months $\vee$		🛃 Download Data 🛛 🎸 💲	)			
Average Cool	Average Heat	Average Fan Only	Total Energy Use	Part	1618.86	67.8	
45.79 kWh	183.76 kWh	0.00 kWh	2987.17 kwh	Full	591.06	24.7	
Energy Use By kWh	• Au	x Heat 🌒 Heating (Full) 兽 Heating	(Part)  Cooling (Full)  Cooling (Part)	Aux Heat	178.94	7.5	
550 - 500 - 450 - 400 -	• E 👘			Cooling stage	Energy (kWh)	% of Total	
350 - 300 - 250 -				Part	530.88	89.2	
200 - 150 - 100 -				Full	64.33	10.8	
50 - November December	January February March April	May June July A	ugust September October November	35,000 BTU	2250 sq ft	15.5 BTU/ sq ft	
				Total Energy Use	3-ton	Vertical - (1) 450'	
Trending Temperatures			Main Zone Temp Entering Loop Temp	• Heating (Part) 1618.86 kWh			
70*F -		han my my m	mynum	Heating (Full) 591.06 kWh     Aux Heat 178.94 kWh			
85°F -	-hanne hanne han	Mar Mar		Total Heating 2388.86 kWh			
60°F -			W/M m	• Cooling (Part) 530.88 kWh			
55°F				Cooling (Full) 64.33 kWh			
45'F- MM A. M. A. A.	January February March April	AN I	Mary	Fan Only     0.00 kWh			
40'F-	M month man	· V. v		Defrost NaN kWh			
35°F -	-γ		· · · · ·	• Dehumidification 0.00 kWh			
November December	January February March April	May June July Ai	igust September October November	Total 2987.17 kWh			



# **Reducing Setback**

- Customers informed during initial walkthrough that setback could cause higher energy use
  - -"Set it and forget it"
  - -Change habits
- Why is setback a problem
- Smart recovery as a possible solution to avoid Aux. Heat





# Right-sized or Undersized?

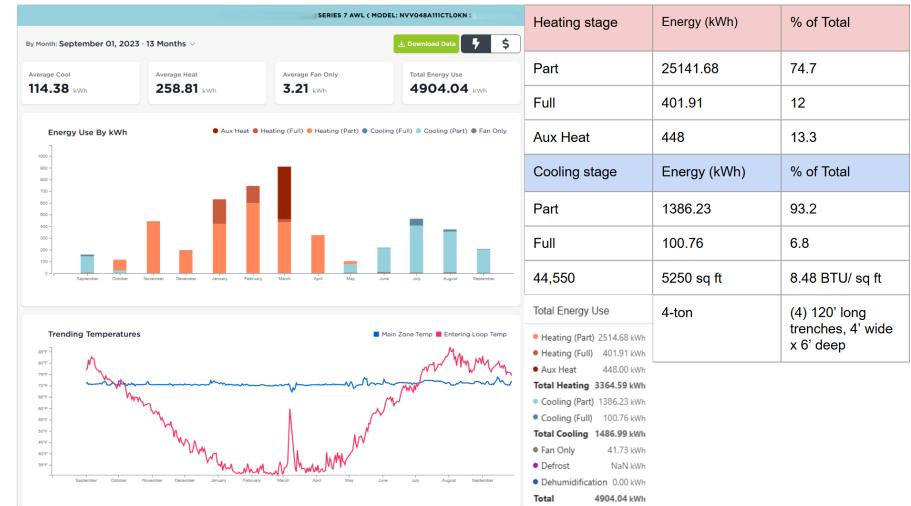
- Previous sizing method included use of Aux. Heat
- No setback
- Aux. Heat only 3 coldest months

		SERIES / AWE	MODEL: NVV048A111CTROK	Heating stage	Energy (kWh)	% of Total
y Month: November 01, 2023 - 13 Mon	nths $\vee$		Jownload Data 7 \$	]		
	age Heat	Average Fan Only	Total Energy Use	Part	2572.85	40.3
113.79 kWh	91.01 kWh	4.32 kWh	7923.30 kWh	Full	3245.13	50.8
Energy Use By kWh	Aux Hea	at 🜒 Heating (Full) 🕚 Heating (Part) 🌒	Cooling (Full) 🌒 Cooling (Part) 🌒 Fan Only	Aux Heat	565.12	8.9
1600 - 1400 - 1200 -	•			Cooling stage	Energy (kWh)	% of Total
1000 -				Part	1412.38	95.5
600 400				Full	66.94	4.5
200 - 0 November December January	February March	April May June July	August September October November	47,900	3975 sq ft	120.5BTU/ sq
				Total Energy Use	4-ton	Vertical ground loop - (2) 300'
Trending Temperatures			📕 Main Zone Temp 📕 Entering Loop Temp	• Heating (Part) 2572.85 kWh		1000 - (2) 300
70°F		April May June July	August Experimer October November	Heating (Full) 3245.13 kWh     Aux Heat 565.12 kWh     Total Heating 6383.10 kWh     Cooling (Part) 1412.38 kWh     Cooling (Full) 66.94 kWh     Total Cooling 1479.32 kWh     Fan Only 56.15 kWh     Defrost NaN kWh     Dehumidification 0.00 kWh		
				Total 7923.30 kWh		



# Repairs

- Temporary high Aux. Heat due to repairs
- Well-insulated home
- Customer: Set it and forget it
- Aux. Heat ran for a week





# Summary

- Online platform for data is good for optimizing current and new systems
- Setback problem for energy efficiency
- Smart recovery



# The Cloud Connected Heat Pump For Demand Response

## **Bob Brown**

## **VP of Engineering and Regulatory Affairs**





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# Demand Response IFTT Cloud Solution



#### **The Demand IFTTT Demand Response Solution?**

- Smart Home Technology is ever changing
- Too many products/manufacturers to individually consider
- 'If This Then That' (IFTTT) allows general compatibility for most or all systems
- How? Set up Internet of Things (IoT) proxy server with API access to variety of parameters.

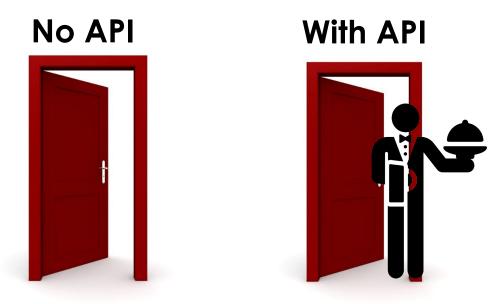


The Basics First: Cloud Control and API



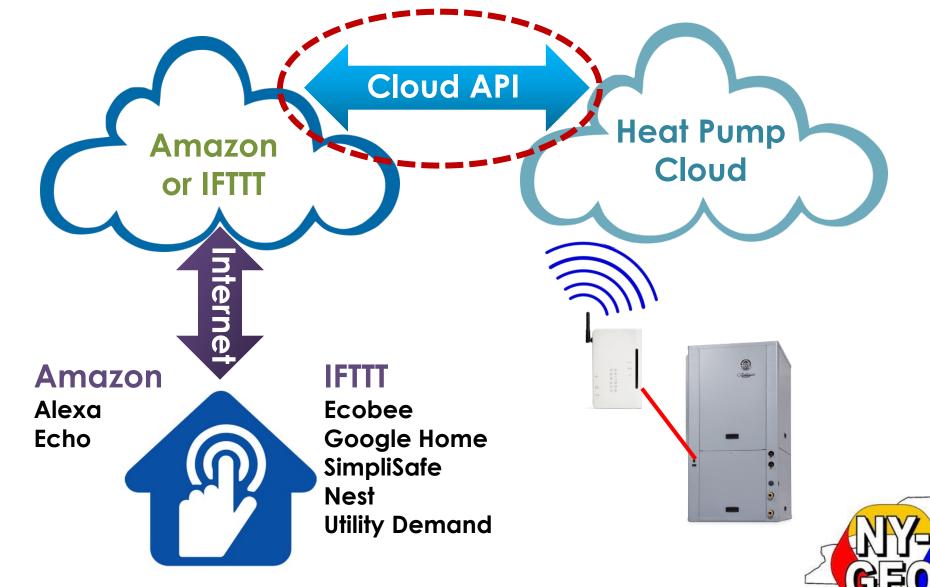
## What is an API?

- Application Program Interface (API or a 'Butler')
- House Without API House is open door for anyone to wreak havoc inside
  - Retrieve sugar yourself and also help yourself to money and jewels!
- With API Allows "controlled access to selected items in house"
  - Butler retrieves cup of sugar for you but denies you entrance to home.
- Allows Cloud to Cloud Communication





#### **DIY Smart Home Solution - IFTTT**



## **IFTTT - Utility Demand Response?**

- Utility Demand Response (DR)
  - 1<sup>st</sup> Level General Peak Unoccupied setpoints (i.e. Daily 2-6 pm)
  - 2<sup>nd</sup> Level Critical Peak (i.e. Aurora Smart Grid 5 hrs per year)
  - Requirement Positive feedback of equipment response to utility
- IFTTT Applet is first step to utility demand integration.



Demand Response



#### **Example: Common Wealth Edison Applets**

K IFTTT: Receive push notification when ComEd Peak Time Savings (PTS) Hours are announced by ComEd Peak Time Savings @	West: Set         temperature for         when Peak Time         Savings (PTS)         Hours end	Ecobee Thermostat: Set temperature for start of ComEd Peak Time Savings (PTS) Hours by ComEd Peak Time Savings @	Ecobee Thermostat: Resume schedule when ComEd Peak Time Savings (PTS) Hours end by ComEd Peak Time Savings @	K Get a phone call and text to remind you when a Peak Time Savings event is announced by ComEd Peak Time Savings @
요 64 works with 🌲	은 200 works with 🔘	윤 150 works with 🐒	요 180 works with 🕏	요 90 works with 🗭 📞
K Google Calendar: Add an event when ComEd Peak Time Savings (PTS) Hours are announced	Resume         Honeywell         Schedule when         PTS hours are         complete	* Honeywell Smart Thermostat: Set temperature for when PTS Hours end	* iOS reminder: When ComEd Peak Time Savings (PTS) Hours are announced.	Philips Hue Lights:         Turn off when         ComEd Peak Time         Savings (PTS)         Hours begin
by ComEd Peak Time Savings 🕑	by ComEd Peak Time Savings 🅑	by ComEd Peak Time Savings 🕑	by ComEd Peak Time Savings 🥑	by ComEd Peak Time Savings 🥑
යි 43 works with 🛐	යු s works with 🔤	යි 3 works with 🙍	요 95 works with 📄	요 <b>5</b> works with hue

#### Ecobee Thermostat: Set Comfort Profile for ComEd Peak Time Savings (PTS) Hours by ComEd Peak Time Savings ?

A 20

works with 🚿



## **Demand Response Thru IFTTT Summary**

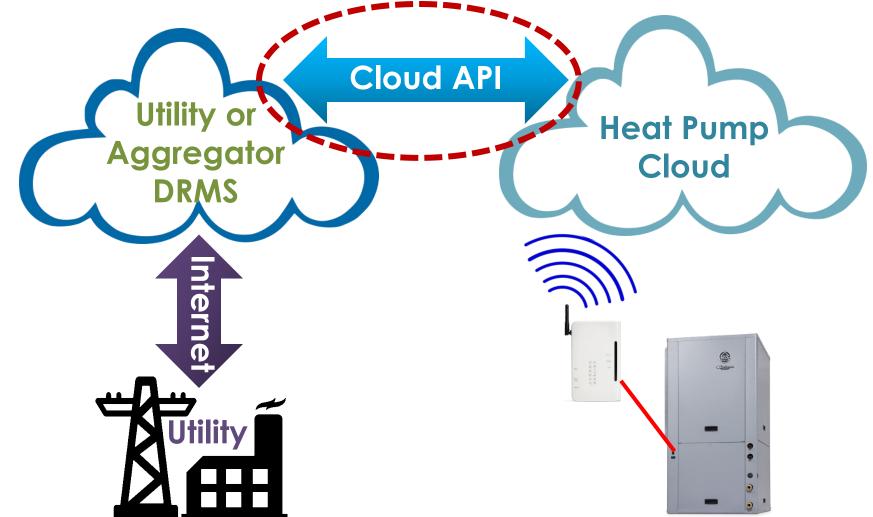
- Requires a "techy" consumer to implement
- Typically a simple communication, simple demand response with little verification.
- Only a few utilities have utilized it.



Demand Response – Utility/Aggregator Cloud API Solution



#### **Demand Response Solution - Utility Cloud Direct**





## **Basic Utility Demand Response?**

- Utility Demand Response (DR)
  - 1<sup>st</sup> Level General Peak Unoccupied setpoints
    - (i.e. Daily July-August 2-6 pm)
  - 2<sup>nd</sup> Level Critical Peak (i.e. predictions 5 hrs per year)
  - Requirement Positive feedback of equipment response to utility
  - Advanced Dynamic Pricing Response



Demand Response



### **Common Demand Response Protocols**

- CTA-2045-A-
  - Mostly Components such as water heaters etc.
  - Limited application and diminishing use
- OpenADR 2.0a
  - Sophisticated but complicated programming
  - Limited use due to programming
- OpenADR 2.0b
  - Expanded capability more complex demand response
  - Still complicated and limited use due to programming
- OpenADR 3.0
  - Easier programming variation
  - Supports simplified messaging and dynamic pricing
  - Gaining traction as the solution





### **API Access to These Protocol Parameters**

API	WF IoT Proxy Server API Description	Read	Write	Alexa	IFTTT	1 [	Utility	Demand Management (AHRI 1380 OpenADR 2.0)			
Basic IFTTT						ÍĻ	34	Verifying connectivity - oadrPoll	х	Х	X
1	Current Zone Setpoint Cooling	Х	Х	х	х	ÍĻ	35	Utility SetupoadrCreatePartyReg	х	х	х
2	Current Zone Setpoint Heating	Х	Х	х	х	ÍĻ	36	Registration - oadrRegisterReport	х	х	х
3	Thermostat Mode (Heat, Cool, Auto, Off)	Х	Х	х	Х	ίL	37	Cancel Registration - oadrCancel PartyReg	х	х	X
4	Current Zone Temp	Х		х	Х	ίL	38	Re-Registration - oadrRequest ReRegister	х	х	Х
5	Set Comfort profile (Occupied/Unoccupied/Vacation)	Х	Х		Х	ίL	39	Status Report Request - oadrRegisterReport	х	х	Х
6	Notify homeowner email thru Symph text and email system		Х		Х	IL	40	Manufacturer	х	х	Х
7	Set Continuous Fan On or Auto	х	Х		Х	IL	41	Model Number	х	х	Х
8	Read Active Fault Code	х			Х	IL	42	Serial Number	х	х	х
9	Activate Smart Grid Mode		Х		Х	Ιſ	43	Type (WA GSHP)	Х	х	х
10	Check for permanet hold or override.	х			Х	jΓ	44	Tonnage	Х	х	х
11	Writeable Outside Air Temp	х	Х		Х	jΓ	45	Unloading Type	Х	х	Х
Energy	Monitoring					ΙΓ	46	Benchmark power heating	Х	х	Х
12	Compressor Amps	х			Х	ΙΓ	47	Benchmark power cooling	Х	х	Х
13	Fan Amps	х			Х	ΙΓ	48	Current Mode	х	х	Х
14	Pump Amps	х			Х	jΓ	49	General Curtailment 70% - oadrDistributeEvent	х	х	Х
15	Aux Amps	х			Х	1	50	Critical Curtailment 40% - oadrDistributeEvent	х	х	х
16	Total Amps	х			Х	1	51	Turn Off (Emerg Shutdown) - oadrDistributeEvent	х	х	х
17	Comp Power	х			Х	j F	52	End Active Events - oadrDistributeEvent	х	х	х
18	Fan power	х			Х	1	53	Utility peak Load Events (unoccupied)- oadrDistributeEvent	х	х	х
19	Pump Power	х			Х	1	54	Customer override Event - oadrCreateOpt	X	X	X
20	Aux Power	х			Х			Demand Management (AHRI 1380 CTA-2045-A)			
21	Total Power	х			Х	IF	55	Verifying connectivity	x	х	X
Equipn	nent Status					1  -	56	Equipment Capabilities	x	X	X
22	Current active Mode	х			Х	1  -	57	Determining Degree of unloading	X	x	x
23	Compressor Speed	х			Х	j  -	58	Max Indoor Temp Offset	X	^	X
24	Fan Speed	х			Х	-	59	Operatinal State Query	x		X
25	Room Temp	х			Х	1  -	60	General Curtailment	x	x	× ×
26	Active Fault	х			Х	1  -	61	Critical Curtailment	x	x	× ×
WF Au	rora Demand Management					1 -	-				X
27	Aurora Smart Grid Selection	х	Х		Х	-	62	Turn Off (Emerg Shutdown) End Active Events	X	X	
28	Engage Smart Grid (Max Peak)	х	Х		Х	1 -	63		X	X	X
29	Engage Unoccupied Mode (Daily Peak)	х	Х		Х	-	64	Advanced Notification	X	X	X
30	Demand Response Confirmation	Х			Х	-	65	Cancel Schedule	X	X	X
31	Max Peak Time - Aurora Smart Grid Engage	х			Х	-	66	Utility Peak Load Price	X	X	<u> </u>
32	Load Shed	Х	Х		Х	ĮL	67	Customer override Event - oadrCreateOpt	Х	Х	X T
33	Emergency Shutdown	Х	Х		Х						



### **AHRI Demand Response Standards**

- AHRI 1380 Demand Response in Residential VS ASHP's
  - Supported both CTA-2045-A and OpenADR 2.0 for nearly 10 years
  - Required in some VS heat pumps for advanced energy efficiency programs but largely unused.
  - Not a lot of utility action in last 10 years
  - Next revision under development currently will expand to OpenADR 3.0
- AHRI 1390 Commercial Equipment Smart Grid
  - Likely much more broad scope than 1380
  - Requires BACnet and other building protocols
  - Integration of whole building in demand response
  - Initial standard is under development in 2025



we make life better®



#### **Heat Pump Demand Response Summary**

- Utilities/Aggregators so far have mostly gone their own way.
  - Custom hardware systems (thermostats and water heater type controls)
  - AHRI 1380 is 10 years old and HVAC mfr's have reported very little activity surrounding demand response
  - Cloud solutions have been limited
- The Industry is hopeful that:
  - the benefits of OpenADR 3.0 will unify the effort and consolidate the industry around a single protocol.
  - AHRI 1390 will open whole commercial building to demand response.



## **QUESTIONS?**





# ROTOTEC

CLEVER GEOENERGY PIONEER

Smart homes

Mikko Ojanne 2025-04-24

## **Rototec Group in a nutshell**

#### About us

We deliver geoenergy (shallow geothermal) fields for ground source **heating and cooling** especially for large properties and industries and provide consulting services for geoenergy projects.



#### In numbers

6.5

Million feet of energy wells drilled per year



Employees

## 66

Modern drilling units

## 310 000

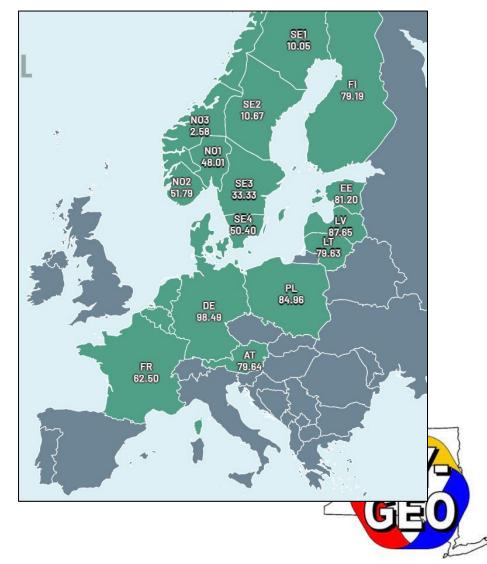
Tonnes/year reduction in CO<sub>2</sub> emissions thanks to Rototec's energy wells

#### Hourly pricing of electricity is used in many European countries

## Consumers can buy exchange-traded electricity with hourly pricing

- Electricity is traded on the Nord Pool exchange. Originally, the Nord Pool area covered the Nordic and Baltic countries, but it has now been extended to several Central European Countries as well
- Hourly prices in the day-ahead market are published at 13:00 CET/CEST. Actors in the power market submit their bids an hour earlier based on their models and forecasting
- Different prices in different countries and area markets. Some countries are divided into several area markets (e.g. Sweden)
- In the Nordic countries, it is very common also for residential consumers to have electricity contracts with hourly pricing.
   E.g. in Finland, about 1/3 of households have hourly contracts
- For balancing out supply and demand mismatches in the dayahead market, there is also an intra-day market, but consumers cannot participate in it

• On 12 June 2025, the day-ahead market will move from hourly 2025 NY CONPERENCE SARATOGA SPRINGS, NEW YORK



# Intelligent operation of the heat pump can yield significant savings for the homeowner

$\rangle$	Operating principle		Maximising savinas	(	us Lakeansuontie 12	•••• 4G 🐲
k A fe	Nost new heat pumps sold in Europe can be optimised to utilise the cheapest hours. All that is needed is an Internet connection or reading the hourly prices and weather orecast once a day		The property owner can reap significant savings by concentrating the operation of the	Electricity 26.23 23.32 20.40 17.49 14.57 11.66	Heating optimizat	
С	for older heat pumps, different add-ons and software exist for electricity price optimisation		heat pump to the cheapest hours of the day	8.74 5.83 2.91 0.00 0 0		2.0 1.3 0.7 18 20 22
• т	he thermal mass of the building helps to		Combining		Savings today 2.24	€
	naintain a steady indoor temperature.		intelligent operation of the heat pump	Avera	ge day temperature	7.2 °C
	specially buildings with an underfloor		with battery storage	Calcul	ated heat demand	88.80 kWh
	hydronic system tend to have a large hermal mass, ideal for maintaining steady		and solar PV can	Sun co	prrected heat demand	87.54 kWh
	emperatures with a heating supply that		lead to even greater	User r	nodified heat demand	<b>78.79 kWh</b> 20% of max.
	luctuates over time		savings for the property owner	ப் Home	<del>ද</del> හි Electricity Settings	Account
• T	he software allows the homeowner to set	j				
	PERES WIDIN PERENCE SARATOGA SPRING	25				

#### **Future trends**

#### Demand response becoming ever more important

- In the Nordics and all across Europe, the share of renewables in the electricity mix is increasing rapidly. This leads to an ever more fluctuating supply
- Demand response through technologies such as intelligent heat pump operation and battery storage helps to balance out the demand side to better match fluctuating supply. This helps towards keeping price fluctuations

2025 New YORK

Increasing importance of battery technology

- With 15-minute pricing coming soon, there will likely be even more price fluctuation across the day. For instance, there is likely to be a significant peak each weekday morning at 7 am, when many factories start up
- Battery technology will be even more important to cover some of these fluctuations. Solar PV will then be easy to integrate in the system





# ROTOTEC CLEVER GEOENERGY PIONEER

#### **Grid Interactive Heat Pumps**

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Wastewater Energy Transfer (WET) systems extract and reject heat from the sewers.

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Surface Water Exchange (Rivers, Lakes, Etc.)

Office buildings and data centers are cooling dominant, meaning, they reject heat all year long.

10 expertise education engineering

Thermal Storage & Energy **Exchange facilities** 

Defining the Future of Geothermal

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**NY-GEO Panel Presentation** May 21-22, 2025

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**Moderator:** Jay Egg / *Egg Geo, LLC* 

Panel:Dion Harmsen / Aztech Geothermal, LLCBob Brown / WaterFurnace InternationalMikko Ojanne / Rototec Europe

#### HEAT PUMPS & THE GRID • ROOM M2B • 3:00 - 4:00 PM